

Michael Douglas Mignoli, MD



Dear Patient,

I am excited to announce that my practice is one of 17 practices selected to participate in the Colorado Multi-Stakeholder Patient-Centered Medical Home model of care pilot demonstration! I have also been recognized as a Patient-Centered Medical Home practice by the National Committee of Quality Assurance. This recognition is only earned by practices that have demonstrated high standards of access to care, communication, care management, quality and safety.

WHAT DOES THIS MEAN FOR YOU?

- Better, easier access to care
- A healthcare team who **partners** with you
- Care coordination when you need additional services outside the practice (specialists, hospitals etc...)
- Improved communication

These areas of focus should save you time and money through decreased necessity to go to the ER for urgent needs, reduced repeat testing through care coordination & improved communication along with a better, more personal relationship with your healthcare team. We have outlined a few of our services and how to contact us during and after hours.

You are the most important member of your healthcare team - we are here for you.

CONTACT

Main Phone Number: (303) 768-0900
My staff will help answer general questions and can also connect you with team members at this number.

Website: www.DrMignoli.com

Via E-mail: Through our secure e-mail program called Web View. Click the Web View link for more information.

SERVICES

- **Common Illness** (fever, flu, sore throats, cough, ear aches etc...)
- **Urgent Care** (injuries such as sprains, and other acute illnesses)
- **Prevention/Wellness** (Annual physicals, immunizations, help managing chronic conditions etc...)

LOCATION/HOURS

Monday-Friday: 8:00am-4:30pm

I am located at:
9218 Kimmer Drive, Suite 106
Lone Tree, CO 80124

Parking is available in the building parking lot.

AFTER HOURS CARE

If you need to speak to us after hours, please call (303) 768-0900 and the service will page me. I will return your call within the hour.

If you receive care at an emergency room or urgent care center, please let me know by calling (303) 768-0900 within 24 hours so I can assist with follow-up care as needed.

PLEASE BRING TO EVERY APPOINTMENT

- **A list of current medications** (including prescriptions, over the counter medicines, vitamins and supplements)
- **A good description of the problem** (how long you have had it, how it affects you etc...)
- **A list of questions/concerns** you would like to discuss with a member of the team

PRESCRIPTION REFILLS & QUESTIONS

- **Please call:** (303) 768-0900
- **Please provide your pharmacy information when calling the office**
- **If you have questions** about a new prescription or about discontinuing medication(s), please call (303) 768-0900. They will help you decide if you should come back in for a visit to discuss your prescriptions.

SPECIAL ACCOMODATIONS

Please let us know if you:

- Need assistance getting into the building
- Have limited sight and/or hearing
- Need to receive your care in another language
- Have other requests

LABORATORY AND DIAGNOSTIC TESTS

- You will be referred to the appropriate laboratory draw station (Patient Service Center) for blood tests.
- **Most other routine diagnostic and radiology tests** are done at local facilities. We will refer you for any tests. Please let us know if we can provide assistance or guidance in the scheduling process.
- You will **ALWAYS** be notified of **ALL** of your test results by phone, letter or e-mail

PAYMENT

These services do not increase the cost of your co-pay or deductible.

Be sure to check with us to confirm that we can accept your insurance before making an appointment.

Please be prepared to pay (or co-pay) for services at the time of your appointment. To make it easier, we accept check, Visa, MasterCard & cash.

If you have questions or want to discuss payment or your bill, call Jan at (303) 768-0900.